

ChargePoint Information

The ChargePoint mobile app enables drivers to locate electronic vehicle charging stations on the ChargePoint Network, stations on third party networks, and even non-networked stations. Drivers can view real-time availability, navigate to any station using their preferred mobile navigation tool, authorize and pay for sessions, view real-time charging status, and receive alerts on charging events. Drivers can also use the ChargePoint app to view status and initiate charging on several other charging networks through which ChargePoint has implemented roaming agreements.

ChargePoint's toll free number is 888-758-4389 as listed on the station.

Electric vehicle drivers can register for a ChargePoint driver account to enable greater functionality and convenience via the ChargePoint Network. This is a free service to EV drivers and does not require a subscription or any setup fee to join.

ChargePoint offers a variety of payment options to ensure EV drivers can have the flexibility to pay the way they want. Depending on the station operator needs and how they configure their ChargePoint networked station, EV drivers will be able to use multiple point-of-sale methods including:

- **Credit Card:** Drivers may use a contactless credit card or call the toll-free number clearly displayed on every station to authorize charging. EV drivers will be able to pay via a credit card without having a ChargePoint account or the mobile app.
- **Apple Pay and Google Pay "Tap to Pay":** ChargePoint stations are compatible with Apple and Android phones using NFC (near field communication) technology with Google Pay and Apple Pay, allowing drivers to pay by tapping their phones at the station as if they were using a contactless credit card. No membership or registration required.
- **ChargePoint Account and RFID (radio frequency identification) Card:** Drivers can open an account online and sign up to receive a free ChargePoint card. The driver's ChargePoint account is synched to the driver's credit card, PayPal, Google Pay, or Apple Pay account as a funding source.
- **ChargePoint Mobile App:** EV drivers can start and stop charging with just one tap in the mobile ChargePoint app. Like the ChargePoint RFID card, this app is linked to the driver's ChargePoint account.
- **Smartphone and Smartwatch "Tap to Charge":** ChargePoint drivers can use the NFC of their Android or Apple smartphone or smartwatch and tap at the station in lieu of using an RFID card. This feature ties the session to the driver account, enabling all features of the mobile application and activity tracking.